

# GOLD & SILVER WINNERS FOR CHSA 2023



## Best Digital & Social Media Initiative to Enhance Customer Happiness

GOLD



Careem

SILVER



Saudi Electricity Company

## Happiest Residential Community of the Year

GOLD



Nakheel Community Management

SILVER



KAIZEN AMS

## CH Educational Institute of the Year

GOLD



Dubai Trade

SILVER



KFI Global

# GOLD & SILVER WINNERS FOR CHSA 2023



## CH Hospitality Enterprise of the Year

GOLD



**SHERATON**

Mall of the  
Emirates Hotel Dubai

Sheraton Mall of the Emirates

SILVER



**SHERATON**

Dubai Creek Hotel & Towers

Sheraton Dubai Creek Hotel & Towers

## CH Real Estate Broker of the Year

GOLD



**METROPOLITAN**  
GROUP

Metropolitan Group

SILVER

**BANKE**

Banke

## Best Contact Centre Initiative to Enhance Customer Happiness

GOLD

**KITOPI**

Kitopi

SILVER



**EJADAH**

Ejadah

# GOLD & SILVER WINNERS FOR CHSA 2023



## Best Technology Initiative to Enhance Customer Happiness

GOLD



Careem

SILVER



Alef Education

## Most Innovative Customer Happiness Initiative

GOLD



Topland

SILVER



Aster Clinics

## CH Real Estate Developer of the Year

GOLD



ORO24 Developments

# GOLD & SILVER WINNERS FOR CHSA 2023



## Best Customer Experience Training Initiative

GOLD

S O F I T E L  
HOTELS & RESORTS

سوفيتل دبي داون تاون  
DUBAI DOWNTOWN

Sofitel Dubai Downtown

SILVER

babishop

Babyshop, Landmark Group

## Best Implementation of Customer Feedback and Insight

GOLD



BETTER  
COMMUNITIES

Better Communities

SILVER



EJADAH

Ejadah

## Best Digital Transformation to Enhance Customer Happiness

GOLD

GEMS  
EDUCATION  
We see **genius** in every child

GEMS Education

SILVER



Royal Commission  
for Jubail & Yanbu

SILVER

Virgin  
mobile

Virgin Mobile UAE



# GOLD & SILVER WINNERS FOR CHSA 2023



## Customer Happiness Team of the Year

GOLD



Careem

SILVER



Lifecare International Insurance Brokers

## Best Omnichannel Initiative to Enhance Customer Happiness

GOLD



My Business Consulting DMCC

SILVER



SALAMA - Islamic Arab Insurance Co.

## Best Loyalty & Rewards Program to Enhance Customer Happiness

GOLD



Emax, Landmark Group

SILVER



Lifecare International Insurance Brokers

# GOLD & SILVER WINNERS FOR CHSA 2023



## Best Inclusive Customer Experience Initiative

GOLD



Topland

SILVER



Samsotech

## Best Employee Experience Initiative

GOLD



Sofitel Dubai Downtown

SILVER



Blue Ocean Corporation

## Customer Happiness Company of the Year - SME

GOLD



Circle Care Clinic

SILVER



Salik Company P.J.S.C

# GOLD & SILVER WINNERS FOR CHSA 2023



## Customer Happiness Company of the Year - Large

GOLD



Nakheel Community Management

SILVER



du

## Customer Happiness Champion Of The Year

GOLD



Pradeep Kumar



SILVER



Keren Jadhav

